



# IT Service Management System Certificate of Approval

This is to certify that the IT Service Management System of:

## KabTel dooel Skopje

Pero Nakov 1, 1000 Skopje  
R. North Macedonia

has been assessed and found to meet the requirements of:

## ISO/IEC 20000-1:2011

The certificate is valid for the following scope of operation:

**The IT service management system that supports the provision of sales, installation and maintenance of IT solutions as per service catalogue of KabTel dooel Skopje**

**Date of Certificate Issue: 21st June 2019**

**Certificate Valid until: 1st September 2021**

**Initial Certification Date: 21st June 2010**

**Certificate Number: DAS73951504/1/SU**

**Authorized:**

A handwritten signature in blue ink, appearing to be 'P. Nakov', located below the 'Authorized:' label.



*This presentation certificate is the property of DAS Certification Ltd. and remains valid subject to satisfactory Surveillance audits  
Re-certification audit due before 1st June 2022*

SN Registrars (Holdings) Limited, Company Number: 07659067  
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